



“Going the Extra Mile.....”

Our Latest COVID-19 Update.

www.bactontransport.co.uk

I hope you are all keeping safe and well during these most challenging of times. The unprecedented nature of the spread of COVID-19 has affected us all in so many different ways, both personally and professionally.

Since the start of the outbreak, we have maintained our transport and distribution services across the UK and followed the government guidelines for key workers providing essential services. We have made important and necessary changes to our operating procedures, with a number of our people working remotely and we have taken active steps to safeguard our delivery procedures and LGV drivers when going about their normal duties. Where appropriate, we are using the government furlough scheme to protect the jobs of all our colleagues.

I am very proud of the efforts of our teams across the business and would like to share with you the measures we are taking as part of our own 'Reset and Relaunch Strategy' as more businesses begin to return to work starting this week.

Fleet

We are monitoring trading levels and demand for our services very carefully. Our services for full load, part load and pallet distribution continue to operate daily as normal with minor restrictions. We are ready and prepared to resume full-scale operations to all customers on request and remain open to new opportunities and enquiries from prospective customers.

Social Distancing

We have revised standard working procedures at all our sites so employees can maintain social distancing practices in all areas in line with government guidelines and Health & Safety best practices. We have adapted staffing levels and adopted more flexible working to keep people safe.

PPE

In common with all front-line workers, we have put in place new procedures to improve and expand the range and supply of PPE to all our people and especially our drivers. We carry out regular and frequent cleaning and sanitisation of our offices, sites and vehicles. Our drivers are all provided with disposable gloves and hand sanitiser to use between deliveries.

No Contact Delivery

A contactless delivery where all transactions at the delivery or collection point are carried out electronically without the need for paper documents will become standard procedure. The no contact delivery will be operated by our driver via e-pod app and handheld device carried in each of our vehicles. We will be rolling out the same procedure to our sub-contractors.

I trust these measures will provide you with the confidence to build on our working relationship as the UK moves towards full economic recovery. The measures will be continuously under review by our Leadership Team along with feedback from our dedicated and skilled colleagues to make sure we continue to perform at our best.

In the event we can assist or advise you in any way with your requirements in terms of distribution or delivery of your freight we will do our utmost to help you achieve your objectives in these tough times. We are all in this together, sharing in a common goal to make our nation great again.

Yours sincerely

Charles Downie

Managing Director